



Alliance Française d'Adelaïde Inc Membership Refund/Cancellation Policy

- The Alliance Française d'Adelaïde Inc. (AFdA Inc.) reserves the right to refuse/cancel a membership.
- If AFdA Inc. refuses a new or renewing membership, registrants will be offered a refund.

Membership Cancellation by Participant

- New Membership cancellations (Initial memberships) received within 30 days of registration are eligible to receive a full refund less the \$10 administration fee.
- Membership renewals do not qualify for refund, \$0.
- Cancellations received after the stated deadline will not be eligible for a refund.
- Cancellations will be accepted via phone, postal or e-mail.
- All benefits and incentives and membership card received by participant must be cancelled/returned to the AFdA Inc.
- All refund requests must be made by the member or credit card holder.
- Refund requests must include the name of the member and/or transaction number as well as the Bank account and BSB of the nominated bank account in which the refund will be returned.
- Refunds will be paid back into the nominated bank account via Electronic Funds Transfer.

Cessation of membership

A person ceases to be a Member of the Association if the person:

- a. dies;
- b. resigns from membership of the Association;
- c. is expelled from the Association; or
- d. being an ordinary Member, fails to renew membership of the Association

These above policies apply to all AFdA Inc. memberships.



Alliance Française d'Adelaide Inc. Event Refund/Cancellation Policy

Event Cancellation by Sponsor

- The AFdA Inc. reserves the right to cancel an event due to low enrollment or other circumstances which would make the event non-viable.
- If AFdA Inc. cancels an event, registrants will be offered a full refund.
- Should circumstances arise that result in the postponement of an event, registrants will have the option to either receive a full refund or transfer registration to the same event at the new, future date.

Registration Cancellation by Participant

- Unless specifically stated on registration materials, the deadline to receive a refund for your registration is 7 business days before the event.
- Registration cancellations received prior to the deadline may be eligible to receive a refund less a \$10 service fee.
- Cancellations received after the stated deadline will not be eligible for a refund.
- Refunds will not be available for registrants who choose not to attend an event.
- Cancellations will be accepted via phone, or e-mail, and must be received by the stated cancellation deadline.
- All refund requests must be made by the attendee or credit card holder.
- Refund requests must include the name in which the booking was made and/or transaction number as well as the Bank account and BSB of the nominated bank account in which the refund will be returned.
- Refunds will be paid back into the nominated bank account via Electronic Funds Transfer.

These above policies apply to all AFdA Inc Events unless otherwise noted in the corresponding event materials. Please read all individual event information thoroughly.

Alliance Française d'Adelaide Inc. Goods Refund/Return Policy

All returns of goods and materials purchased directly from the AFdA Inc. require prior authorisation. Shipping and handling charges are non-refundable, Returns must be authorised by the AFdA Inc. within 30 days of the invoice date. Within thirty (30) days of purchase, we will replace, substitute or repair, at our sole discretion, any AFdA Inc. Products provided/sold by AFdA Inc. partners and are subject to the return policy of the partner.